



Quality Statements

Our purpose

Partner with clients to enable them to live as they choose.

Our values

We will enable clients to live as they choose by:-

- ◆ Promoting independence and wellness
- ◆ Providing choice of services
- ◆ Respecting the individual
- ◆ Enabling dignity

Our direction

- ◆ Focus on improving the quality of life for every client
- ◆ Enable clients to have control of their life
- ◆ Innovate and expand to meet the needs of the community
- ◆ Grow our brand
- ◆ Support the work/life balance of the workforce
- ◆ Ensure long term sustainability
- ◆ Maintain buildings and equipment to contemporary standards

Authorized by Board of Directors:



Chairman

Date: 10/11/20



Chief Executive Officer

Date: 10/11/2020

Review date: November 2021